

MMPC-011

Management Programme

ASSIGNMENT
For
January 2023 and July 2023 Sessions

MMPC-011: Social Processes and Behavioural Issues

**(Last date of submission for January 2023 session is 30th April, 2023
and for July 2023 sessions is 31st October, 2023)**



School of Management Studies
INDIRA GANDHI NATIONAL OPEN UNIVERSITY
MAIDAN GARHI, NEW DELHI – 110 068

ASSIGNMENT

Course Code	:	MMPC-011
Course Title	:	Social Processes and Behavioural Issues
Assignment Code	:	MMPC-011/TMA/JAN/2023
Coverage	:	All Blocks

Note: Attempt all the questions and submit this assignment to the coordinator of your study centre. Last date of submission for January 2023 session is 30th April, 2023 and for July 2023 session is 31st October, 2023.

1. What is organizational Behaviour? Discuss the society- environment- organisation interface impact on the behavior of individuals, citing examples.
2. Briefly discuss different models to understand human behavior and explain their relevance in organisations. What are the determinants of personality and explain how personality traits impacts the organisational behaviour, citing examples.
3. What is stress and explain it's impact on organisations. Explain different types of stress and it's effects. How can stress be minimized, explain with relevant examples.
4. Discuss the concept and evolution of organizational citizenship behaviour (OCB). Describe the antecedents of OCB and explain how organisation benefits with OCB, citing examples.
5. (a) Briefly explain the dimensions of optimism and discuss how having optimism in work place helps organisations.

(b) Briefly discuss the concept of spiritual intelligence in organisations and how spiritual intelligence has effect on managerial leadership. Explain with examples.